

# MCCVB Board of Directors Committee Updates | March 29, 2017



## Executive & Compensation Joint Committee Meeting

Wednesday, March 6, 2017

- Reviewed the results of the Compensation and Benefits Study
  - Wilfred Brewer of Performance Solutions Group, Inc.
    presented the report. There was discussion regarding
    recommendations for the incentive plan. Staff will work on
    recommendations for review by the committee.
  - Reviewed the results of the Employee Engagement Study
    - Chris Ihrig of FiredUp! Culture presented the results.
       There was discussion regarding the incorporation of feedback into team coaching and performance management.

Next Meeting – April 11, 2017 MCCVB Conference Room



#### Sales Committee

#### Wednesday, March 15, 2017

- Tour & Travel Presentation
  - Presented an overview of trends from the 2015 Tourism Economics report and discussed future initiatives and reporting methods for Tour & Travel in 2017-2018
- Reviewed the Meeting Planner Survey
  - Update provided on survey data collection process and expected completion date. Sample questions provided to the group for review.
- Reports Dashboard Update
  - Updates discussed from the Reporting & Data Task Force meeting. Group Sales & Services infograph and Booking Verification report presented and reviewed.
- Sales & Marketing Plan Formation
  - 2017-2018 strategic objectives for the Group Sales, Tour & Travel and Strategic Client Services teams presented.

Next Meeting – May 8, 2017– MCCVB Conference Room

### **Next Board of Directors Meeting**

Wednesday, April 26, 2017

Quarterly Forum & Board Meeting

2:00 PM - 5:00 PM

The Lodge at Pebble Beach

