

#### **VISIT ALEXANDRIA PRESENTS**

#### WHAT'S NEW IN 2016?

January 14, 2016







#### SPECIAL THANKS TO OUR CORPORATE SPONSOR



#### AND OUR CHARTER MEMBERS









Alexandria Hotel Association Jan. 29 - Feb. 7, 2016

EXTRAORDINARY

Alexandria

### restaurant

OVER 60 RESTAURANTS WITH \$35 MENUS!

AlexandriaRestaurantWeek.com



**Browse Menus - Make Reservations** 



### Explore the sites and stories that inspired the series.



Discover more than two dozen exhibits, tours and events.

VisitAlexandriaVA.com/MercyStreet

## Alexandria

## Patricia Washington President & CEO Visit Alexandria

## EXTRAORDINARY Alexandria

#### Hon. Allison Silberberg

Mayor City of Alexandria

## Alexandria

#### Jim Mackay

Director

The Lyceum, Alexandria's History Museum

# EXTRAORDINARY Alexandria

## Claire Mouledoux Director of Communications Visit Alexandria

## EXTRAORDINARY Alexandria

Mercy Street 101



### Get Mercy Street certified!

Train your colleagues, staff and ALL docents and front desk staff so that visitors have the extraordinary Mercy Street-inspired experience we've been promoting.



### What is Mercy Street?



- PBS' first American drama in ten years
- Broadcast <u>nationwide</u>
- Inspired by real events in Civil War Alexandria
- Six-part series
- Premiering on Sunday, January 17 at 10 pm
- Follows "Downton Abbey" during six episodes of Downton's finale season



# To capitalize on Mercy Street, Alexandria presents more than two dozen new visitor experiences in 2016



Photo Courtesy of Antony Platt/PBS. MERCY STREET Premieres Sunday, January 17 on PBS



#### Visitor Information

Alexandria connection and Mercy Street related sites, exhibits, events and tours:

VisitAlexandriaVA.com/MercyStreet



#### Visitor Information

Alexandria Visitor Center

221 King Street

(703) 746-3301

Rack cards

**Posters** 



#### Visitor Information

#### Social Media

Hashtag #ExtraordinaryALX

Facebook /VisitAlexandriaVA

Twitter @AlexandriaVA

Instagram @VisitAlexVA

blog.VisitAlexandriaVA.com



#### **PBS** Information

Series information, episodes and content

www.pbs.org/mercy-street/home/

#### Social Media

Hashtag #MercyStreetPBS

Twitter @PBS

Instagram @pbsofficial



PBS' first American drama in ten years is <u>inspired</u> by real events in Civil War Alexandria, Virginia.



Photo Courtesy of Antony Platt/PBS. MERCY STREET Premieres Sunday, January 17 on PBS



In celebration of the show, Alexandria is launching more than two dozen new tours, exhibits and events in 2016.

Premiering on Sunday, January 17 at 10 pm on PBS, Mercy Street will follow the final season of "Downton Abbey" for six episodes.



Mercy Street is set in 1862 in Alexandria during the Civil War.

The series follows the lives of two volunteer nurses on opposite sides of the conflict; nurse **Mary Phinney**, a staunch New England abolitionist, and **Emma Green**, a young Confederate belle.







The two collide at **Mansion House Hospital**, which was the Green family's luxury hotel that has been taken over and transformed into a Union Army Hospital.



Mercy Street set



The real hospital in Alexandria



Produced by Ridley Scott and filmed in Virginia.

Many characters are based on real people.



PBS worked with an all-star team of historical advisors including Audrey Davis, Director of the Alexandria Black History Museum.



### **Major Themes**

Civil War medicine

Changing role of women

African Americans claiming their freedom



Photo Courtesy of Antony Platt/PBS. MERCY STREET Premieres Sunday, January 17 on PBS



#### **Brief History**

Alexandria is the only place where personal stories of the Union and Confederacy converge in a city setting.

Alexandria was the longest Union occupied territory of the Civil War.



#### **Brief History**

Virginia seceded from the Union on May 23, 1861.

Due to the city's **proximity to Washington, DC**, Alexandria was quickly taken over as part of the **defenses of Washington**.



#### **Brief History**

More than 30 buildings were taken over as hospitals.



Photo Courtesy of Antony Platt/PBS. MERCY STREET Premieres Sunday, January 17 on PBS

## EXTRAORDINARY Alexandria

### Frequently Asked Questions



#### When does the show air?

Premieres January 17 and runs for 6 episodes

- Airs Sunday nights at 10 pm after Downton Abbey
- Episodes posted Sunday nights on PBS.org at 12:01 am (just after midnight)



#### Where can I watch?

Broadcast TV: PBS stations nationwide

**Streaming**: Each episode starts streaming at 12:01 am Sunday night on all platforms.

Desktop and Mobile: For a limited time, full episodes will be on the website at <a href="www.pbs.org/show/mercy-street/">www.pbs.org/show/mercy-street/</a>

Streaming Devices (Apple TV, Roku, Amazon Fire, etc): Find info about PBS streaming channels/apps:

www.pbs.org/anywhere/home/



#### Where is Mercy Street in Alexandria?

- Mercy Street is a fictional nickname created for the show
- Recommend starting visit at Fairfax Street, location of:
  - Former Mansion House Hospital
  - Carlyle House (the Green family home featuring a Mansion House Hospital exhibit)
  - Stabler-Leadbeater Apothecary Museum (featuring Green family exhibit)



#### Why is the show called Mercy Street?

#### From Co-Executive Producer Lisa Wolfinger:

"The name of the actual place, 'Mansion House Hospital' and the streets around it, King Street and Fairfax Street said very little about the series. So we came up with a fictional nickname for the street that led from the docks to the hospital: 'Mercy Street.' It fit thematically-- nurses were referred to as 'Angels of Mercy' and the theme of 'mercy' is in all the literature of the period."



#### Where is the show filmed?

- In Virginia in the Richmond area
- Richmond has a robust film industry and infrastructure, offering a good value which attracted the production



Photo Courtesy of Antony Platt/PBS. MERCY STREET Premieres Sunday, January 17 on PBS



#### Where is the show filmed?

- Interiors were filmed in Richmond
- Exteriors in nearby Petersburg
- Petersburg has similar streetscapes to Old Town
   Alexandria but is a much quieter town that was not
   disrupted by shutting down areas for weeks at a time





Photo Courtesy of Antony Platt/PBS. MERCY STREET Premieres Sunday, January 17 on PBS



#### What are some of the sites I can visit?

- Mansion House Hospital (exterior view)
- Carlyle House
- Stabler-Leadbeater Apothecary Museum
- Alexandria Black History Museum





#### More related museums and sites:

- Lyceum Alexandria's History Museum
- Fort Ward Museum & Historic Site
- Contrabands and Freedmen Cemetery
- Ivy Hill Cemetery
- Lee-Fendall House
- The Athenaeum
- Gadsby's Tavern Museum



If I have just an hour or two, what should I do first to explore the stories told in Mercy Street?



#### Mansion House Hospital - Exterior



133 N. Fairfax St.

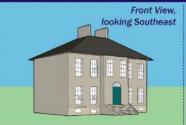
Alexandria





#### The Real Mansion House from PBS' Mercy Street

Carlyle House Property Through the Years









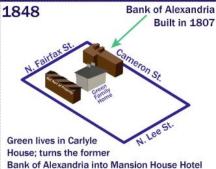
#### Carlyle House Built

By the 1790's, the Potomac River

gets filled in, creating present-day

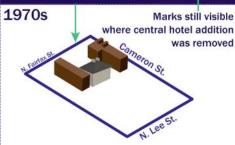


James Green Buys Property



#### James Green Expands Hotel





Site Appears as it Does Today

See VisitAlexandriaVA.com/MercyStreet for more information plus Mercy Street-inspired tours, exhibits and events





#### Mansion House Hospital - Exterior





133 N. Fairfax St. today

**During Civil War** 

## Alexandria

### Mansion House Hospital - Exterior



^ 133 N. Fairfax St. today



^ During Civil War

Set in Petersburg >





## Carlyle House

Green family home

Exhibit Who These Wounded Are: The Extraordinary Stories of the Mansion House Hospital





## Stabler-Leadbeater Apothecary Museum

Green Family Exhibit





### Book a Tour

If planning in advance, contact the **Alexandria Visitor Center at 703-746-3301** or **ask@visitalexva.com** and see **VisitAlexandriaVA.com/MercyStreet** 





## If I have a weekend to explore:

- Book the "Have Mercy" package at Kimpton's Hotel Monaco Alexandria
- Book a tour from list at www.VisitAlexandriaVA.com/MercyStreet

(some require advanced reservation)



## If I have a weekend to explore:

- Check special events and lectures at <a href="https://www.VisitAlexandriaVA.com/MercyStreet">www.VisitAlexandriaVA.com/MercyStreet</a>
- Visit more historic sites and exhibits see list at www.VisitAlexandriaVA.com/MercyStreet
- Visit Jackson 20 and Blackwall Hitch for Civil
   War-era throwback cocktails



### How to handle sensitive questions

Visitor feels "One side of the war is getting more coverage than another."

- Recommend history resources on PBS.org
- Mercy Street and our sites present all sides of the story from diverse perspectives so that people can understand the human side and how the war affected people living in Alexandria at the time.



### How to handle sensitive questions

Visitor says "I heard the City of Alexandria is evaluating Confederate monuments and street names."

- City Council has appointed an advisory group to make recommendations about
   Confederate memorials and street names
- Go to <u>alexandriava.gov/confederate</u> for updates and to submit feedback



## How do I get involved?

Create a cocktail, menu item, event, watch party or other Mercy Street-inspired activity or promotion



## Some Dos and Don'ts



## DON'T use "Mercy Street" in the name of your product

Legally that would require a license from PBS.

#### NOT LEGAL Examples:

- Beyond Mercy Street NO
- From Fairfax Street to Mercy Street NOPE



## DO use "Mercy Street-inspired" in your product description

You can say "Inspired by PBS' Mercy Street" in the <u>description</u> of your product/event/exhibit/promotion or "Mercy Street-inspired" to describe a category of things



# DO create a clever name using series themes and character names of real historical figures.

#### Examples:

- "Have Mercy" package at Hotel Monaco Alexandria
- "Lee's Temptation" cocktail at Jackson 20; "Confederate Flip" cocktail at Blackwall Hitch
- "Beyond the Battlefield" walking tour by Lee-Fendall House
- "Green Family Exhibit" at the Stabler-Leadbeater Apothecary Museum
- "Medical Heroism in Alexandria" land and water tour by DC Military Tours and Potomac Riverboat Co.



## DO alert Visit Alexandria so we can promote

Contact Sara Stanton sstanton@visitalexva.com | 703-652-5373 with your Mercy Street-inspired items.

Use #MercyStreetPBS #AlexandriaVA and #ExtraordinaryALX



## How to get marketing materials

Contact Melanie Fallon at the
Alexandria Visitor Center
mfallon@visitalexandria.com | 703-746-3301
for posters and rack cards



## How to handle press inquires

Direct to Claire Mouledoux at Visit Alexandria cmouledoux@visitalexva.com | 703-652-5367

Claire coordinates with PBS, the City government, and local sites and partners



## Spread the word about Alexandria experiences and tune in!

Sun., Jan. 17 10 p.m. PBS



VisitAlexandriaVA.com/MercyStreet

# EXTRADRDINARY (Lecandria)

What's New in 2016



### Carlyle House

Green family home





Exhibit Who These Wounded Are: The Extraordinary Stories of the Mansion House Hospital

Opens January 19, 2016







PALETTE 22









**Opening Late Spring 2016** 

Alexandria





**Opening Summer 2016** 



## Port City Brewing Co.



The Washington Post

**Going Out Guide** 

## It's official: Port City is the best small brewery in America





## Hank's Pasta Bar Early 2016



Common Table March/Spring 2016







## Buzz Bakeshop Open now



Swing's Coffee
100<sup>th</sup> Anniversary



## The Birchmere 50<sup>th</sup> Anniversary





### Hilton Alexandria Old Town





New Look, New Restaurant



## Morrison House, A Kimpton Hotel





**April 2016** 



#### Travel Research and 2016 Consumer Trends

Vito Fiore

Marketing & Research Manager Visit Alexandria



#### **#1: Economy Facing Crosswinds**

#### **Risks:**

- ↑ dollar
- ↓ global trade

#### **Opportunities:**

- ↓ gas prices = \$1,000 extra per household
- ↑ job market



2016 forecast: +2.6% GDP

Source: Adam Sacks, Oxford Economics



#### #2: Travel Industry Defying Gravity.....For Now

- Room demand > GDP growth for 6 straight years (2015: 2.9% vs. 2.5%)\*
- 69 consec months RevPAR growth\*\*
- Room supply/demand gap narrowing\*\*
- Occ highest in upscale and higher\*\*
- 2016? Back to reality: room demand to fall behind eco growth (2.2% vs 2.6%)\*
- RevPAR forecast: +5.7% for 2016\*\*



<sup>\*</sup>Adam Sacks, Oxford Economics

<sup>\*\*</sup>Smith Travel Research



#### #3: International Outlook

- Canada arrivals ↓8% \*
- U.K. recovering
- Europe soft
- Emerging markets ↓
- China growing slowly
- Risks: exchange rate, social, political factors
- IPW coming to DC in 2017





#### #4: The Sharing Economy

- Ownership → access
- Crowd based capitalism
- † efficiency, democratization of abundance
- Not a change in behavior, tech just made easier, <u>seamless</u>
- Liability is "Trust" 57% intrigued, but concerned\*



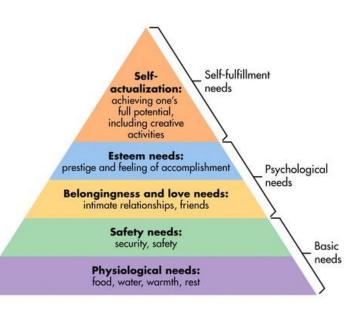
<sup>\*</sup> Arun Sundararajan, NYU



### #5: Hi-Tech + Hi-Touch: The Role of Human

Relationships

- Must be in digital space, but personal service can't be replaced
- Role for trusted info, local experts
- <u>Context</u>, not content is king
- Technology draws us apart, but sharing economy rebuilding human relationships, we are wired to need
- Points → Perks







### #6: Big Data and the Rise of Anticipatory Technology

- Marketer was in control, then consumer in control, now devices in control
- 5.9 billion smartphones by 2020 (source: Rohit Talwar, Fast Future)
- We're being tracked → data
- Screens → sensors;
   anticipatory technology











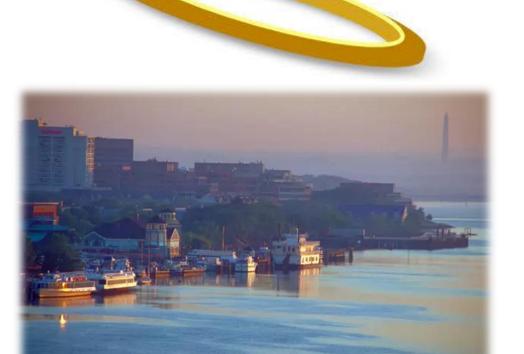


## #7: Economic Development Halo Effect

- Tourism promotion 
   \( \backslash\) reputation of a community across multiple attributes
- "Pure Michigan" case study

Michigan = "good place to live":

- Just saw ads: ↑ 65%
- O Just visited: ↑ 70%
- Ads + Visited: ↑ 146%
- Longwoods research (10 cases):
  - ↑ good place to live
  - ↑ start a family
  - ↑ start a business



Source: Longwoods Research



#### #8: Power of a Passionate Brand

 People react well to a brand/organization that looks like it loves what it does

Mission first → bottom line

Businesses with a higher purpose







# #9: Millennial Mythbusting

- Life stage more important than generation
- Older millennials ← → "Gen X"
- Millennials:
  - ↑ technology more
  - Share their story
  - Shorter, more frequent trips
  - ↓ repeat trips
  - ↑ Education → ↑ debt → later marriage, house, kids





#### #10: Who are the New Travelers?

- ↑ Millennials → soon largest traveling generation
- **Single** travelers
- Airbnb, other sharing concepts
   as entry point: introducing new
   travelers = opportunity?



# Any questions? Contact: Vito Fiore vfiore@visitalexva.com





Christina Mindrup | Vice President, Real Estate

**DEVELOPMENT & BUSINESS** 

**GROWTH IN ALEXANDRIA** 

ALEXANDRIA ECONOMIC DEVELOPMENT PARTNERSHIP

# City of ALEXANDRIA



ALEXANDRIAideal.com



Inove Alexandria Hospital 4. T.C. Williams High School Canron Washington Mass

2. BRAC-133 - Mark Center

1. Landmark Mall

- 6. United States Patent and Trademark Office
- T. The Birchmere Music Hall
- 8. Potomac Yard Shopping Center
- 9. Alexandria City Hall 16 Torondo England Let Cambre
- - King Street Trolley

VIII | Amerak Station

Public Park



Bonald Reagan Washington



### **POTOMAC YARD**

New infill Metro Station will service Office, Hotel, Retail & More



- 1. Project Site Location Potomac Yard, Land Bay H
- 2. New Metrorali Station 898 WEF
- 3. Potomac Yard Town Center 687 WLF
- 4. Crystal City 1.85 miles

- 5. The Pentagon 2.84 miles
- 6. The National Mall 4.5 miles
- 7. US Capitol Building 5.5 miles 8. Ronald Reagan National Airport - 2.2 miles





# THE EXCHANGE AT POTOMAC YARD

Town Center includes office and retail, hotel, GSA tenant site





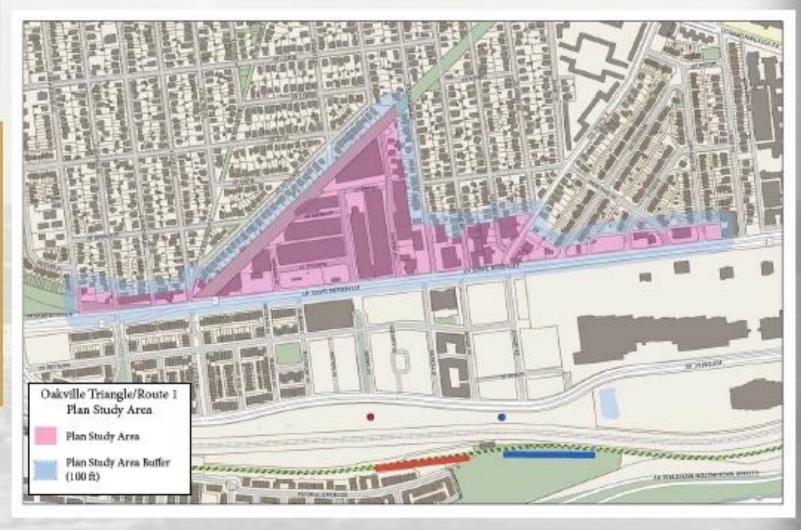
JBG and MRP 825 Multifamily residential units 1.5M of office development 200,000 SF retail space Under construction



## **OAKVILLE TRIANGLE**

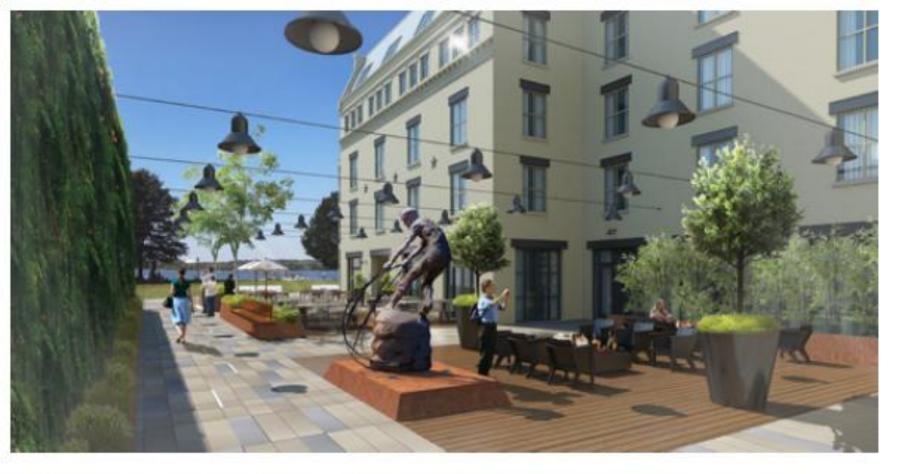
StoneBridge
Carras
mix of
residential,
office and
retail
Reuse of
warehouses

Construction start- end of 2016





# WATERFRONT



### **HOTEL INDIGO- ALEXANDRIA**

Carr City Centers
121 room boutique hotel
Signature restaurant
Under Construction!



#### **ROBINSON TERMINAL SOUTH**



EYA and JBG 280,000 sf retail and residential vacant warehouses – former Washington Post Construction start – early 2016







West Elevation Facing The Strand

# OLD DOMINION BOAT CLUB

200 The Strand Street New boat club & parking lot Construction start- year-end 2015

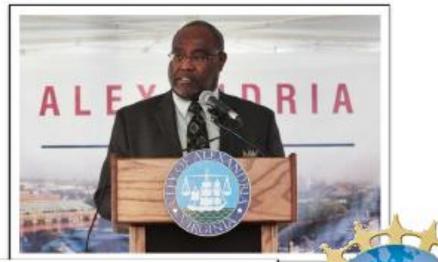


### **ROBINSON TERMINAL NORTH**



City Interests/Rooney Properties/Manhattan Construction 239,000 SF of residential, retail, hotel and cultural space Construction start- mid 2016







Monday, January 27, 2014











# **EISENHOWER GATEWAY**

Paradigm 477 Multifamily residential units Under construction!





# SUBSCRIBE FOR WEEKLY NEWS

Every Monday morning



Look for this box at the bottom of our homepage, and submit your email address!

Alexandrialdeal.com

SUBSCRIBE TO OUR NEWSLETTER	STAY CONNECTED
Email Address	000
Subscribe	
Online Form	



# **Small Business Programs and Connections**

Gloria Flanagan

Assistant Director

Alexandria Small Business Development Center

# Top Three Things to Remember

- Our services are free to City of Alexandria businesses
- We can save startups time and hassle
- Our focus is on solving problems and making connections

Any questions? Contact Gloria Flanagan at gflanagan@alexandriasbdc.org or 703-778-2961.

We are co-located with Visit Alexandria and AEDP at 625 N Washington St., Suite 400 in Old Town.



# Our Resources for Hospitality

- We can make referrals if you are considering an expansion, build-out, or new location
- We have experts that you can consult with free of charge in a variety of areas:
  - Restaurant/retail industry experts
  - HR and employer issues
  - Social media
  - Health department
  - Legal issues



## Our New Initiatives for 2016

- Our theme for this year is Making Connections that Count
- We are starting a new mentoring program and are looking for potential mentors that:
  - Have expertise in various hospitality industries
  - Have experience with different specifics of starting or growing a business
- More information on the program will be available soon



# EXTRAORDINARY Alexandria

# Tom Kaiden Chief Operating Officer Visit Alexandria



# MGM National Harbor Resort Project Overview





## **Key Stats:**

- Opening 4<sup>th</sup> Quarter 2016
- \$1.3 billion construction cost
- 70% of projected revenue=gaming
- 25,000 patrons/day
- 3600 employees
- 4800 parking spaces
- 308 hotel rooms (74 suites)
- 3000 slot machines
- 140 table games





## **Amenities:**

- 12 restaurants—partnering with 3 celebrity chefs (Jose Andres, Voltaggio brothers, Marcus Samuelsson)
- Also "market style" food court, sports bar (no betting), no buffet
- Upscale retail chains
- Spa/salon---27,000 sq ft







### **Entertainment:**

- Upscale—not a traditional eastern urban casino, more a Vegas-style resort
- 3000 seat theater (4000 if standing room). Can convert to large meeting space/dining hall with rounds.
- 120-150 shows/year
- Conservatory (1/3 larger than Bellagio and on 2 levels). Will change out conservatory display 5 X per year. Each changeout costs \$2.5 million.





# Alexandria

# Visit Alexandria Marketing Tools



#### VISIT ALEXANDRIA MARKETING FUNNEL



Your Business

Experience

- Advertising
- P.R.
- Meetings Sales
- International
- Web, Social Media
- VisitAlexandriaVA.com
- Publications
- Visitor Center
- Local Advertising
- Product/Service Line
- Pricing & Promotions
- Customer Service
- Invitation to Return



#### VisitAlexandriaVA.com

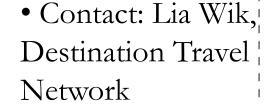


## Minutes from DC yet A WORLD AWAY

On the Potomac River within eyesight of Washington, DC, Alexandria, VA is nationally recognized for its rich history and beautifully preserved 18th- and 19th-century architecture - an extraordinary backdrop for acclaimed, <a href-driven restaurants</a>; a <a href-triven restaur

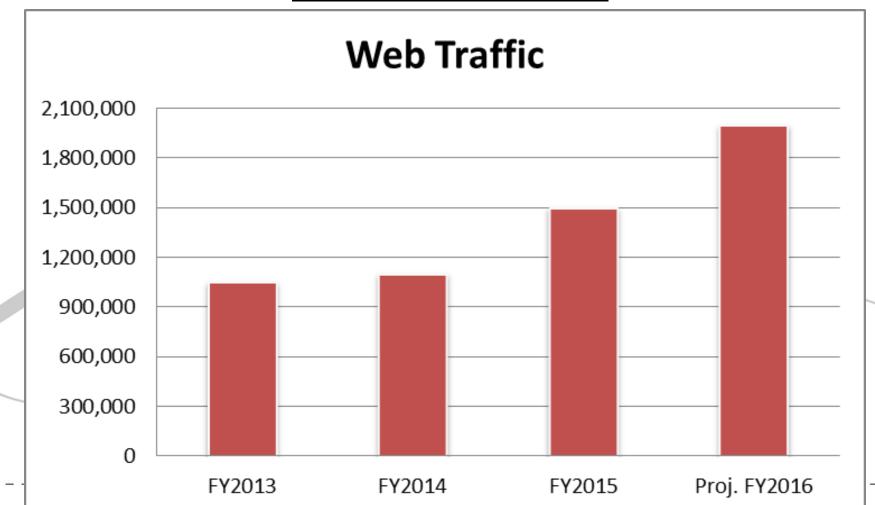


**LET'S GET CARRIED AWAY** 





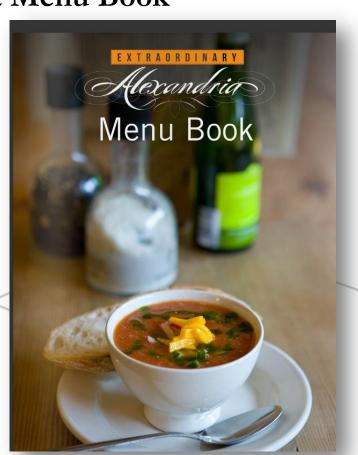
#### VisitAlexandriaVA.com





NEW: Official Alexandria Menu Book

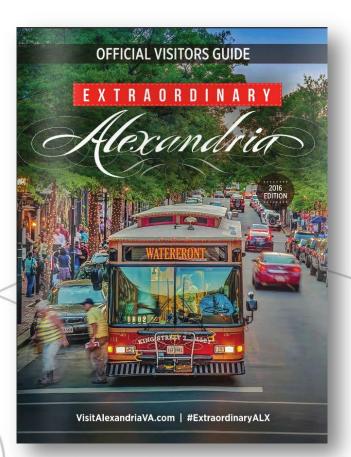
- Latest Feature on VisitAlexandriaVA.com
- Modeled on Restaurant Week Book
- Organized by Meal and Neighborhood
- Menu listings from \$25/month
- Timing: Monthly
- Contact: Meredith Sasser





#### Official Alexandria Visitors Guide

- 350,000 copies
- Free Listing
- Paid Advertising from \$200/month
- Timing: July 1 (listing)
  October 1 (ads)
- Contact: Rebecca Velinsky,
   Where Magazine

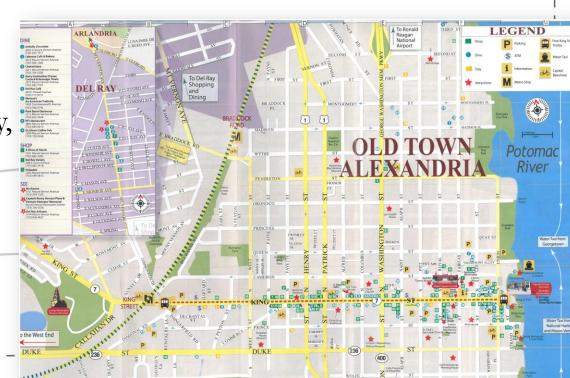




#### Official Alexandria Map

- 320,000 copies
- Free Listing
- Paid Advertising from \$125/month
- Timing: April 1
- Contact: Rebecca Velinsky,

Where Magazine





#### **Visitor Center**

- 60,000 walk-in visitors/year
- Free brochure slot
- Digital advertising signboard from \$100
- Ticketing Events & Attractions
- Timing: Immediate
- Contact: Melanie Fallon





#### **King Street Trolley**

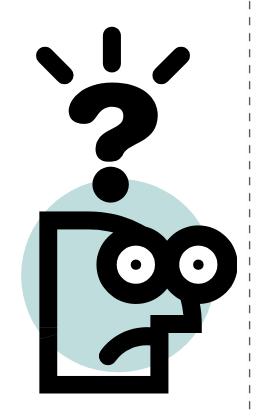
- 900,000 passengers/yr
- Digital advertising signboard
- Paid advertising from \$133/month
- Design included
- Timing: Immediate
- Contact: Meredith Sasser





#### Want to Know More?

- Info tables today
  - Member Marketing Meredith
    - Lia Wik, DTN
    - Rebecca Velinsky, Where
  - Meetings/Sales Lorraine, Robin, Brooke, Megan
  - Visitor Center Melanie
  - Mercy Street/Social Media Misha and Sara
  - Economic Development Christina (AEDP) and Gloria (SBDC)
- One page "cheat sheet"
- Call or e-mail Meredith... anytime! msasser@visitalexva.com | 703-652-5365



# Thank you!

# EXTRAORDINARY

# Alexandria

VisitAlexandriaVA.com

Burke & Herbert Bank

At Your Service Since 185