



# QUALITY POLICY

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JGL develops, maintains and improves a management system that will ensure safe and steady company growth and development. This entails satisfied customers and other stakeholders, as well as positive financial effects, which can be achieved in the long term only by preserving a high and stable product and service quality and by continuous monitoring and improvement of all key processes.

Therefore, Management is committed to maintaining and promoting a quality-oriented culture. Quality is implemented through goals, systems and processes that ensure safe, effective and timely available products and services compliant with the expectations and needs of users, B2B partners and other interested parties, as well as regulatory requirements and standards.

A focus on the quality is the obligation of all employees who, through the application of knowledge and competence, provide and carry out activities and make decisions that support or directly affect quality.

JGL actively manages quality through all phases of the development, realization and distribution of products and services, regardless of the organization's role in the business model, through risks and opportunities assessments based on credible and integrated data, in accordance with regulatory and legal requirements and with the ultimate aim of ensuring the protection of patients and users, products, business continuity and organizational reputation.

The company's quality policy is managed through a quality management system based on GMP/GDP guidelines, Directive 93/42/EEC, Regulation (EU) 2017/745, ISO 9001:2015, ISO 22000:2018, EN ISO 13485:2016, ISO 22716:2007 and other applicable regulatory requirements.



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