

# *Warner Robins Air Logistics Complex*

*And Failing*



***Leading-through Crisis***



**Presented by:  
Brig Gen John Kubinec  
Commander  
Warner Robins Air Logistics  
Complex**

**9 October 2019**

**LOCAL**

**Crawford man sentenced for leading chase in stolen police car 3A**



**NATION & WORLD**

**Amid pomp, pageantry, nation bids farewell to Bush patriarch 5A**



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MIDDLE GEORGIA'S NEWSPAPER

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THURSDAY DECEMBER 6 2018

\$1.50

Mostly sunny  
53°/32° See 8A

# The Telegraph

MACON.COM

**US MILITARY**

## Crash that killed 16 blamed on faulty work done at Robins



**SPORTS**

**MEL TUCKER LEAVING UGA**

Upson-Lee's Travon Walker awaits a chance to assess whoever replaces the defensive coordinator who helped win him over. 1B





# *Life Cycle of Crisis*

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- **Immediate Response**
- **Uncertainty**
- **Clarity**
- **Secondary Response**
- **The Long Road Back**
- **Renewed Interest (and second guessing)**
- **Third Response (with more intensity)**
- **Sustainment**



# ***YANKY 72 Lessons Learned***

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- **You don't know what will define your Command**
- **Your "watch" is timeless**
- **Be aggressive in your immediate response**
- **Assume the worst (or at least don't assume the best)**
- **Make the hard call early ... if you have to**
- **The need to balance correction with care**
- **Just when your team begins to heal, the scab will be ripped off**
- **Use of helping agencies**
- **Crisis in a joint environment is much more difficult**
- **You may be the "face" of the crisis**



# Discussion/Questions



*Warner Robins Air Logistics Complex*



*We Deliver Airpower...Period!*